

COMPANY POLICY

QUALITY

The company is committed to providing a quality service for the construction and installation of Utility Network Infrastructures, including operations on Network Rail's Infrastructure, to the total satisfaction of the customer.

We will endeavour to deliver our projects to a high standard of workmanship, within budget and time, safely and ensure that due consideration is paid to the needs of our clients, customers and to the environment.

In order to maintain and improve the Quality of our Service, a Quality Management System accredited to ISO 9001 has been developed which defines our policies, organisation and procedures.

We believe the quality of the company's service is achieved by providing well trained experienced personnel in all areas along with reliable, appropriate equipment, and well run systems.

Therefore, we will:

- Ensure suitable and sufficient resources necessary to fulfil the requirements of the Quality Policy and the Customer's needs will be provided.
- Communicate the Quality Policy and its importance to all employees and those who carry out work on their behalf.
- Develop and improve the effectiveness of the Quality Management System.
- Develop ways to enhance customer satisfaction.
- Constantly monitor quality performance, set appropriate objectives, and implement improvements when appropriate.
- Ensure regular Tests and Inspections are carried out to
- assure the quality of our product and service.
- Review the Quality Policy at a frequency no less than annually to ensure its continuing suitability.



Signed.....
Tim O'Connor - Managing Director

Date: 23/04/17

